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Particulars of facilities available to citizens for obtaining information

[Section 4(1)(b)(xv)]

S.No.	Facility available	Nature of Information available	Working hours
1.	Information Centre	Any information regarding developmental schemes of the Board, Citizen Charters, including Loan application forms of various schemes of Board. rgsry.co.in pmegp-e-portal (kvic.gov.in)	9.30 AM to 3.00 PM Daily
2.	Website	Background of the Board, information regarding various developmental schemes of the Board etc. rgsry.co.in pmegp-e-portal (kvic.gov.in)	--
3.	Library	Regarding office manual and books on various topics.	For the use of staff only.
4.	Notice Board	Regarding Tenders, General information about developmental schemes, working hours of Board Public dealing hours etc.	--
5.	Citizen Charters	Information regarding named Schemes, Quantum of loan facilities, Name of Industries and Conditions etc.	1. pmegp-e-portal (kvic.gov.in)